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| --- | --- | --- | --- |
| **CASE DETAILS** | | | |
| **Case Number** | **Priority** | **Contact Info** | **Account Info** |
| 00001012 | Medium | Steven Shillinglaw [sshillinglaw@sdocs.com](mailto:sshillinglaw@sdocs.com)  (212) 729-3462 | Grand Hotels & Resorts Ltd Hospitality  (312) 596-1000 |
| **Subject** | **Status** |
| Reservations cancelled in error | On Hold |
| **Description** | | **Case Owner** | |
| My reservation for arrival Nov 15th has been cancelled in error. Please reinstatement my previously paoid reservation | | Jason Crawford Solutions Engineer [jcrawford@sdocs.com](mailto:jcrawford@sdocs.com) (702)534-5005 | |
| **Custom Label 1** | |
| Custom Data 1 | |
| **Custom Label 2** | | **Custom Label 3** | |
| Custom Data 2 | | Custom Data 3 | |

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| **OPEN ACTIVITIES** | | | | | |
| **Activity Date** | **Description** | **Assigned To** | **Status** | **Subject** | **Due Date** |
| 2/8/2021 | Task Comments Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar  a. Vivamus suscipit tortor eget felis porttitor volutpat. | Jason Crawford | In Progress | Task Subject Demo | 2/8/2021 |
| 2/8/2021 | Task Comments Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar  a. Vivamus suscipit tortor eget felis porttitor volutpat. | Jason Crawford | In Progress | Task Subject Demo | 2/15/2021 |
| 2/8/2021 | Task Comments Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar  a. Vivamus suscipit tortor eget felis porttitor volutpat. | Jason Crawford | In Progress | Task Subject Demo | 2/17/2021 |

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| **RECENT ACTIVITY HISTORY** | | | | |
| **Activity Date** | **Assigned To** | **Status** | **Subject** | **Due Date** |
| 1/12/2021 | Steve Shillinglaw | Completed | Email: Your case is on hold | 1/12/2021 |
| 11/12/2020 | Steve Shillinglaw | Completed | Email: Your Case will be closed | 11/12/2020 |
| 10/19/2020 | Steve Shillinglaw | Completed | Email: Your Case will be closed | 10/19/2020 |
| 8/27/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 8/27/2020 |
| 7/23/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 7/23/2020 |
| 6/26/2020 | Steve Shillinglaw | Completed | Email: Your Case will be closed | 6/26/2020 |
| 6/26/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/26/2020 |
| 6/17/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/17/2020 |
| 6/17/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/17/2020 |
| 6/17/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/17/2020 |

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| --- |
| **RECENT CHATTER** |
| **Chatter Summary for : Grand Hotels & Resorts Ltd** |
| **Post** |
| **Jason Crawford** 2/8/21 09:07 |
| **Jason Crawford** 2/8/21 05:12  Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:12  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Jason Crawford** 2/8/21 05:13  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:11  Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:11 |

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| FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:11  Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:11  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:10  Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:10  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:09  Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:10  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
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| **Jason Crawford** 2/8/21 05:09  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:04  Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:05  FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 04:53  Post Update Demo |
| **Jason Crawford** 2/8/21 04:53  FeedComments Feed Body Demo |
| **Post** |
| **Steve Shillinglaw** 1/12/21 11:25 |
| **Jason Crawford** 2/8/21 04:50  FeedComments Feed Body Demo |