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| **CASE DETAILS** |
| **Case Number** | **Priority** | **Contact Info** | **Account Info** |
| 00001012 | Medium | Steven Shillinglaw sshillinglaw@sdocs.com(212) 729-3462 | Grand Hotels & Resorts Ltd Hospitality(312) 596-1000 |
| **Subject** | **Status** |
| Reservations cancelled in error | On Hold |
| **Description** | **Case Owner** |
| My reservation for arrival Nov 15th has been cancelled in error. Please reinstatement my previously paoid reservation | Jason Crawford Solutions Engineer jcrawford@sdocs.com (702)534-5005 |
| **Custom Label 1** |
| Custom Data 1 |
| **Custom Label 2** | **Custom Label 3** |
| Custom Data 2 | Custom Data 3 |

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| **OPEN ACTIVITIES** |
| **Activity Date** | **Description** | **Assigned To** | **Status** | **Subject** | **Due Date** |
| 2/8/2021 | Task Comments Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinara. Vivamus suscipit tortor eget felis porttitor volutpat. | Jason Crawford | In Progress | Task Subject Demo | 2/8/2021 |
| 2/8/2021 | Task Comments Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinara. Vivamus suscipit tortor eget felis porttitor volutpat. | Jason Crawford | In Progress | Task Subject Demo | 2/15/2021 |
| 2/8/2021 | Task Comments Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinara. Vivamus suscipit tortor eget felis porttitor volutpat. | Jason Crawford | In Progress | Task Subject Demo | 2/17/2021 |

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| **RECENT ACTIVITY HISTORY** |
| **Activity Date** | **Assigned To** | **Status** | **Subject** | **Due Date** |
| 1/12/2021 | Steve Shillinglaw | Completed | Email: Your case is on hold | 1/12/2021 |
| 11/12/2020 | Steve Shillinglaw | Completed | Email: Your Case will be closed | 11/12/2020 |
| 10/19/2020 | Steve Shillinglaw | Completed | Email: Your Case will be closed | 10/19/2020 |
| 8/27/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 8/27/2020 |
| 7/23/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 7/23/2020 |
| 6/26/2020 | Steve Shillinglaw | Completed | Email: Your Case will be closed | 6/26/2020 |
| 6/26/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/26/2020 |
| 6/17/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/17/2020 |
| 6/17/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/17/2020 |
| 6/17/2020 | Steve Shillinglaw | Completed | Email: Your case is on hold | 6/17/2020 |

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| **RECENT CHATTER** |
| **Chatter Summary for : Grand Hotels & Resorts Ltd** |
| **Post** |
| **Jason Crawford** 2/8/21 09:07 |
| **Jason Crawford** 2/8/21 05:12Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:12FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Jason Crawford** 2/8/21 05:13FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:11Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:11 |

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| FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:11Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:11FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:10Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:10FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:09Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:10FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
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| **Jason Crawford** 2/8/21 05:09Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:09FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 05:04Post Update Demo - Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nulla quis lorem ut libero malesuada feugiat. |
| **Jason Crawford** 2/8/21 05:05FeedComments Feed Body Demo - Mauris blandit aliquet elit, eget tincidunt nibh pulvinar a. Vivamus suscipit tortor eget felis porttitor volutpat. |
| **Post** |
| **Jason Crawford** 2/8/21 04:53Post Update Demo |
| **Jason Crawford** 2/8/21 04:53FeedComments Feed Body Demo |
| **Post** |
| **Steve Shillinglaw** 1/12/21 11:25 |
| **Jason Crawford** 2/8/21 04:50FeedComments Feed Body Demo |